

CC Estetica

Duty of Candour Record Form

In accordance with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 – Regulation 20

Clinic Name: CC Estetica

Clinic Address: 61 Balfron Drive, ML5 4FF

Contact Number: 07786408814

Email: info@cc-estetica.co.uk

Reporting Period: From 01 / 01 / 2025 To 31 / 12 / 2025

Responsible Person (Registered Manager/Lead Practitioner):

Name: CC

Position: Clinic Owner

1. Incident Review Summary

In line with our statutory Duty of Candour obligations, CC Estetica has undertaken a review of all clinical treatments, consultations, and procedures carried out during the reporting period stated above.

Following a full review of treatment records, client feedback, complaints log, adverse event log, and risk assessments:

There have been no notifiable safety incidents to report during this period.

2. Confirmation of Compliance

CC Estetica confirms that:

- All treatments were carried out in accordance with clinic protocols and professional standards.
- No incidents meeting the threshold for statutory Duty of Candour notification occurred.
- No moderate harm, severe harm, prolonged psychological harm, or death resulted from any treatment.
- No formal Duty of Candour disclosures were required.

3. Ongoing Monitoring

CC Estetica maintains:

- A robust incident reporting system
- A complaints procedure
- Regular clinical audits
- Continuous professional development
- Up-to-date risk assessments

Should any notifiable safety incident occur in the future, the clinic will:

- Inform the affected client promptly
- Provide a truthful account of the incident
- Offer a written apology
- Keep a written record of all communications
- Undertake appropriate investigation and learning

4. Declaration

I confirm that this review has been completed accurately and that there were no incidents requiring

Duty of Candour notification during the stated reporting period.

Initials: CC

Date: 31 / 12 / 2025